

When it comes to paintless hail removal, our techniques are unmatched.



Whether paintless or conventional repairs are required, Detail Masters' estimation services are designed to provide each owner with an accurate estimate of the repairs necessary for their vehicle.

Pre-repair wash and prep removes all road grime and dirt providing the best surface to facilitate quality repairs. Each claimant's vehicle is then inspected, documenting the vehicle's condition prior to initiating the repairs. The claimant's signature acknowledges the vehicle's condition and provides authorization for repair.



To facilitate repairs, each vehicle is disassembled as necessary to provide repair access to the damaged panels.

Using specialized tools, technicians repair each dent individually by gently massaging the damaged sheet metal upward until it is restored to its original pre-loss condition.



The finish application is a polymer sealant applied to protect the painted surfaces. Glass and chrome are polished prior to delivery and final inspection by the owner.

Owner approval is accomplished on the final inspection with the Detail Masters' technician. A signed release of liability is obtained once the owner is satisfied.



Paintless Repairs

Whether it's a single dent, or hail damage to an entire fleet, Detail Masters' paintless repair methods provide cost-effective, flexible, professional solutions for estimating and repairing hail damage claims.



Distinctly different.™

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FAQs

Q: What type of damage(s) can be repaired using the Paintless Dent Repair Process?

A: Paintless Dent Repair (PDR) was originally intended for use in repairing small dents and door dings. Paintless Dent Repair tools and technical expertise have improved vastly to broaden the number of applications for the repair process. These include hail damage, creases, protrusions and even some collision damage.

Q: How long will my Paintless Dent Repair take?

A: Small dents and door dings repaired using the Paintless Dent Repair process usually require an hour or less per dent. Creases, protrusions and larger dents may require several hours. Hail Damage usually requires one to three days for repair completion depending upon the severity of the damage.

Q: Can you explain how the Paintless Dent Repair Process works?

A: Paintless Dent Repair works by gently massaging the dent out from the inside or underside of the damaged panel. PDR technicians use specialized tools to push the metal back into its original shape from the underside of the dent. The PDR technician gains access to the underside of the damaged panel through existing Original Equipment Manufacturer (OEM) access points or sheet metal cutouts. Other areas can be accessed by removing insulator blankets, interior trim panels, headliners, lamp assemblies, etc.

Q: Are Paintless Dent Repairs permanent?

A: Yes. Once the damaged area has been satisfactorily repaired using the Paintless Dent Repair Process the sheet metal and the paint finish are permanently returned to pre-loss condition.

Q: Will the repaired area be noticeable?

A: A dent that has been properly repaired using the Paintless Dent Repair Process will show no signs of either the previous damage or the repair process. The sheet metal and paint finish are manipulated back to the original condition.

Q: Does the Paintless Dent Repair Process damage the vehicle's paint finish?

A: No. A Paintless Dent Repair that has been properly completed will have no negative effect on the vehicle's paint finish.

Q: Does Paintless Dent Repair provide significant savings versus conventional paint and body repair?

A: The Paintless Dent Repair Process typically provides a 25% to 55% savings when compared to conventional paint and body repairs. Paintless Dent Repair virtually eliminates "Diminishment of Value" claim related issues.

Q: Does Detail Masters have a standard estimating system for Paintless Dent Repair?

A: Yes. Detail Masters has an automated Paintless Dent Repair Estimation System. Standardized inspection procedures enable our experienced staff to appraise and estimate damage consistently and correctly.

Q: Does Detail Masters provide Paintless Dent Repair Estimation services?

A: Yes. Detail Masters provides Paintless Dent Repair Estimation services on a nationwide basis for multiple vehicle losses. Our Paintless Dent Repair Estimation teams respond within 24 hours to the location(s) of the damaged vehicles.

Q: Where does Detail Masters provide Paintless Dent Repair services?

A: Detail Masters provides mobile Paintless Dent Repair services on a nationwide basis. Our Paintless Dent Repair teams respond to multiple vehicle losses anywhere in the United States.

We know you have many questions about Detail Masters and our services. Here are some most frequently asked. You can contact us by e-mail, regular mail, telephone or fax for any other questions you may have.



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